# EXCELLERSHIP LEARNING CONTROLLER CONTROLLER

THE MAGAZINE OF LEADERSHIP DEVELOPMENT, MANAGERIAL EFFECTIVENESS, AND ORGANIZATIONAL PRODUCTIVITY

This issue sponsored by

Guttman Development Strategies

OCTOBER 2011

Mentoring Leaders

Plan and Lead Growth

Hole in the Soul Engage the whole Person

Hank Jackson CEO SHRM



"Leadership Excellence is an exceptional way to learn and then apply the best and latest ideas in the field of leadership."

—WARREN BENNIS, AUTHOR AND USC PROFESSOR OF MANAGEMENT

www.leaderExcel.com

 $E \cdot D \cdot I \cdot T \cdot O \cdot R' S \quad N \cdot O \cdot T \cdot E$ 

Leadership

# The Leadership 500

What are the best LD programs?



# by Ken Shelton

This year we have expanded our listing and ranking of top leadership development

programs (LDPs) in two ways:

First, we increased the number of programs ranked this year, more than doubling the number listed last year—from about 220 to 500—after considering over 1,000 LDPs.

Second, we added the names of the program directors, since recognizing the company for excellence in leadership development without recognizing the program director is like recognizing a university for excellence in their football program without recognizing the coach, or recognizing a film without recognizing its director.

We find that the quality of the LD program is directly related to the quality of the current program leader-ship—usually a team of two or more people responsible for the design, delivery and impact of the program.

Also new this year is our listing and ranking of the *50 best practices* in LD. This, too, is a chance to learn from the best to improve your program or process for developing leaders.

Since this *Leadership* 500 listing is too long to include in my *Editor's Note*, we have attached it as a four-page *Special Supplement* to this October issue.

## October LLM on Sustainability

Announced last month as new to *Leader-ship Excellence* this year is the creation of a monthly *Leadership Learning Module* on one of the hot items on the leader's agenda. September's module, the first, focused on *Engagement*. This month's module focuses on *Sustainability*. I encourage you to open the *Supplement*, take the *Pre-assessment*, assign people to read and report on the *Selected Articles*, and then discuss *Applications* to boost the *Sustainability* of your organization or enterprise.

Speaking of sustainability, I received Brandlogic and CRD Analytics new report on *corporate sustainability*. It's the first-ever quantitative measure of the potential gap between perception and reality of 100 leading corporations on key *environmental*, *social*, and *governance* (ESG) factors. Sustainability is more than *green*, and Brandlogic's *Sustainability Leadership Report* factors this in! I

think that you will find this report interesting as it reveals *who*, within ESG factors, has unrealized opportunities and who may be at risk? You can determine where you stand within the *Sustainability IQ Matrix*. To access and download the report, email Doreen Clark for Brandlogic at Doreen@kohnstamm.com or call (651) 789-1269.

Also, the Governance & Accountability Institute has announced the addition of 13 new ESG/Sustainability profiles on its web platform, Sustainability HQ. CEO Hank Boerner said: "Growing investor interest in *sustainability* topics has spurred the growth of new ESG tools and resources." For more information, email info@ga-institute.com or visit ww. sustainabilityhq.com.

# October is Conference Month

Of the many *leadership conferences* held in October, I'll be attending two of the best: the Linkage GILD (www.Linkage-GILD.com) in Palm Desert, California, and the CLO Symposium (CLOsymposium.com) in Laguna Niguel, California. I've

included many of the speakers at these events in this issue of LE.

# Some Executives Refuse Coaching

As many as one-in-three individuals refuse the *executive coaching* their employer offers, according to a survey of senior managers and executives at 230 organizations conducted by AMA Enterprise. Two-thirds of employees seldom or never decline the coaching offered, reinforcing the popularity of coaching used in the mix of initiatives deployed for LD. "A coaching engagement needs to be handled with tact," said Sandi Edwards, SVP at AMA Enterprise. "Coaching is increasingly recognized as a perquisite earned by high-potential managers. Today it is more about development than remedying problems, and smart self-starters have come to see coaching as key to their advancement. As long as the objectives for the initiative are transparent for all involved, most coaching assignments are well-received."

The survey also found that people often ask for coaching support. "People are twice as likely to request coaching as refuse it," said Edwards. Contacts: Arlene Bein, abein @amanet.org or Phil Ryan, pgryan@aol.com.LE

Ken Shelton Editor since 1984

### Volume 28 Issue 10

Leadership Excellence (ISSN 8756-2308) is published monthly by Executive Excellence Publishing, LLC (dba Leadership Excellence), 1806 North 1120 West, Provo, UT 84604.

#### **Editorial Purpose:**

Our mission is to promote personal and organizational leadership based on constructive values, sound ethics, and timeless principles.

Basic Annual Rate: US \$99 one year (12 issues))

Corporate Bulk Rates (to same address) Ask about logo and custom editions and foreign bulk rates.

#### Article Reprints:

For reprints of 100 or more, please contact the editorial department at 801-375-4060 or email CustomerService@LeaderExcel.com. Permission PDF US: \$75.

Internet Address: www.LeaderExcel.com

#### Submissions & Correspondence:

All correspondence, articles, letters, and requests to reprint articles should be sent to: Editorial Department, Executive Excellence, 1806 North 1120 West, Provo, Utah 84604; 801-375-4060, or editorial@LeaderExcel.com.

#### Customer Service/Circulation:

For information on products and services call 1-877-250-1983 or email: CustomerService@LeaderExcel.com.

Executive Excellence Publishing: Ken Shelton, CEO, Editor-in-Chief Sean Beck, Circulation Manager

#### Contributing Editors:

Chip Bell, Warren Bennis, Dianna Booher, Kevin Cashman, Marshall Goldsmith, Howard Guttman, Jim Kouzes, Jim Loehr, Tom Peters, Norm Smallwood

The table of contents art is a detail from The Taunt (image cropped) © Frank McCarthy, and is courtesy of the artist and art print publisher Greenwich Workshop.

For additional information on artwork by Frank McCarthy, please contact: Greenwich Workshop 151 Main Street Saymour, CT 06483 1-800-243-4246 www.greenwichworkshop.com

Full view of table of contents ar



Copyright © 2011 Executive Excellence Publishing. No part of this publication may be reproduced or transmitted without written permission from the publisher. Quotations must be credited.

